

BFCHRJ-150-Senior Server & Storage Specialist | Managed Services | Bahrain

About the role:

The job holder is responsible for effective provisioning, installation/configuration, operation, and maintenance of systems hardware and software and related infrastructure. This individual participates in technical research and development to enable continuing innovation within the infrastructure. This individual ensures that system hardware, operating systems, software systems, and related procedures adhere to organizational values, enabling staff, volunteers, and Partners.

This individual will carry out research & development within the project life cycle; technical analysis and design; and handle executing, testing and rolling-out the solutions.

Your Responsibilities:

- Lead in the administration of the Server and storage production systems infrastructure.
- Administration of private and cloud infrastructure including VMWare, Hyper-V, AWS, Azure.
- Install, configure, and troubleshoot servers and storage in all Company environments (production, UAT, Test and Development).
- Install, configure, and troubleshoot business applications on VMs and micro service container platforms like Kubernetes, EKS and ECS.
- Install and manage infrastructure using IaC and installation automation tools like Terraform Ansible.
- Sharp knowledge in using command line and scripting especially Bash scripts, PowerShell, and python.
- Set up and administration of DNS, DHCP, and work with the Network and Telecom team around any other protocol configuration and administration as may be required on the Server and storage infrastructure.
- Administrate Active Directory environment and troubleshoots problems with IIS based web services and cloud-based mail services.
- Manage daily back up procedures of the Server and storage infrastructure and participate in Disaster Recovery and Business Continuity plans and set up.
- Ensure that all IT equipment are tagged and updated on the asset inventory system.
- Work closely with Change Management to ensure that all changes are logged and carried out as planned.
- Ensure the development of the team's competency in accordance to the department requirements.
- Manage and initiate communication with other members of Managed Services and Project Managers in Technology Services with regards to running projects and open tasks and activities.

- Capture and agree business requirements and create system specifications.
- Perform testing of system changes and approve or reject with appropriate descriptions.
- Document daily procedures and manuals.
- Explore industry best practice to IT operations and controls to be assessed by Audit function.

About You

- University degree in the field of Computer Science or Engineering.
- Minimum 1-2 years' experience in a related field.
- Minimum 5 years related work experience.
- Must have experience in managing AWS.
- Must have experience in Windows Server and Hyper-V.
- Must have experience working in the environment of Windows clustering and data replication, SQL Server, Terminal Services etc.
- Excellent knowledge of DNS, DHCP, AD, VPN, TCP/IP.
- Excellent knowledge of Active Directory Group Policy management and hardening.
- Experience in Linux or UNIX OS and Clustering technologies is highly desired.
- Working experience and knowledge of SQL and Microsoft Analysis Services and Reporting Services.
- Working experience and knowledge of Microsoft Systems Center.